

King County Vaccine Verification Order Toolkit (English Version)



Public Health

Seattle & King County





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Know the Rules



Read the official King County Health Order by clicking [here](#). Order is English only. Summary provided below.

Employers must verify that patrons at certain public events and establishments provide verification of full vaccination or, alternatively, a negative COVID-19 test.

WHEN IT BEGINS:

October 25, 2021. Indoor restaurants, bars, and taverns with seating capacity of less than 12 begins on December 6, 2021.

WHO IT APPLIES TO:

Individuals 12 and over. Discrimination will not be tolerated. Businesses may not scrutinize proof of vaccination more closely based on race, national origin, religion, sexual orientation, gender, disability or age.

WHEN IT ENDS:

The entire order is not expected to be permanent. No later than six months from October 25, 2021, this policy will be reviewed for possible extension based on future outbreak conditions.

WHERE IT APPLIES:

- Indoor restaurants and bars plus wine, beer, and spirit tasting rooms
- Arts and entertainment venues
- Gyms including fitness studios such as yoga, dance, and martial arts
- Outdoor events with over 500 people including sporting events, concerts and performances
- Indoor event spaces rented for private gatherings, such as weddings and parties that are held at a business that is subject to this order such as a restaurant, music venue, or recreational establishment
- Bowling alleys



Where is Proof of Vaccination or Negative Test Required?

Location (this is not an exhaustive list)

Required

Strongly recommended
but not required

Not Required

Location (this is not an exhaustive list)	Required	Strongly recommended but not required	Not Required
Bars and restaurants with indoor dining	X		
Movie theaters, gyms and indoor fitness spaces, indoor performing arts venues, indoor conventions or conferences	X		
Indoor recreation spaces (such as bowling alleys, recreation game centers, indoor soccer arenas, etc.)	X		
Outdoor sports or entertainment events with 500+ people	X		
Private events, weddings, and parties held at a business (such as a wedding venue, restaurant, or music venue)	X		
Private events, weddings, and parties held at a private home or faith organization			X
Outdoor dining, take out, food courts			X
Employee or school cafeterias, middle school and high school sporting events			X
Faith organizations		X	
Retail shops		X	
Outdoor street fair, night market, or farmers market			X



Excluded

- Outdoor or indoor youth sporting events for elementary, middle school, and high school age participants, and the spectators at these events
- Outdoor dining
- Take-out from restaurants, taverns, and bars includes cafes, delis, coffee shops
- Indoor dining in buildings that primarily serve non-dining purposes such as in airports, mall food courts, and school cafeterias
- Funerals
- Weddings, except those occurring in any of the above public indoor establishments. However, proof of vaccination or documentation of a negative COVID-19 test is strongly recommended.
- Faith-based gatherings, except those occurring in any of the above public indoor establishments. However, proof of vaccination or documentation of a negative COVID-19 test is strongly recommended.
- Vote centers sanctioned by King County Elections, held at any location.

Fully Vaccinated

“Fully vaccinated” means:

- *That a person has received all the required doses of an FDA-authorized COVID-19 vaccine (two doses of the Moderna or Pfizer-BioNTech vaccines, or one dose of the Johnson & Johnson vaccine)*
- *WHO-authorized COVID-19 vaccine series, and 14 days have passed since the final dose.”*



Accepted Proofs of Vaccine



Accepted Proofs of Vaccine

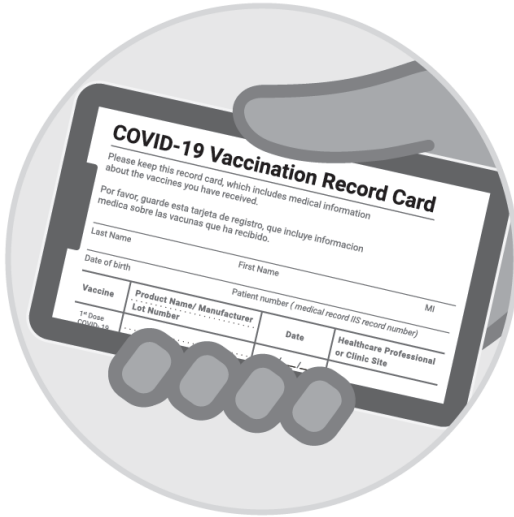
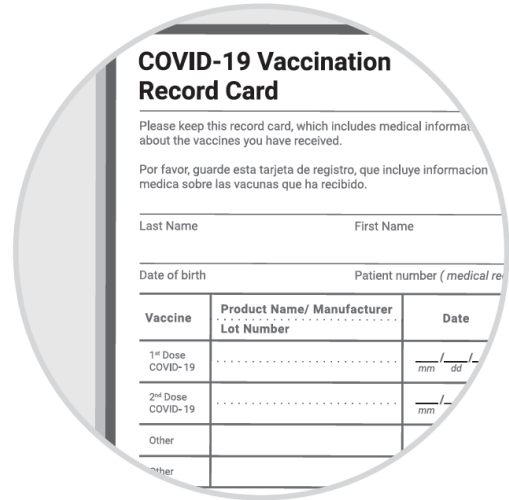
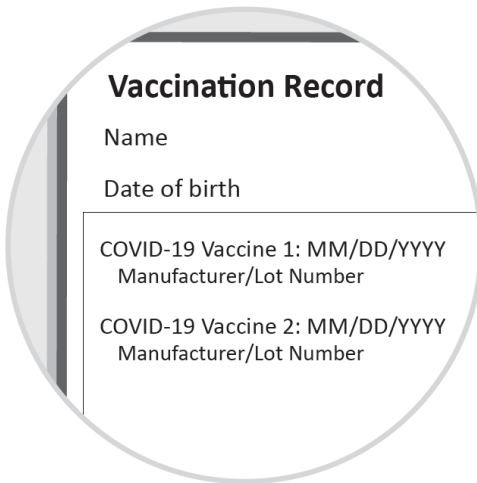


Photo of
vaccination card



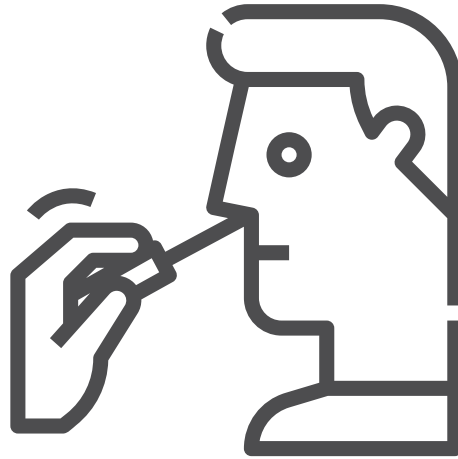
Vaccination
card



Printed record from
vaccine provider or
MyIRmobile.com



Record from
MyIRMobile.com
or other app

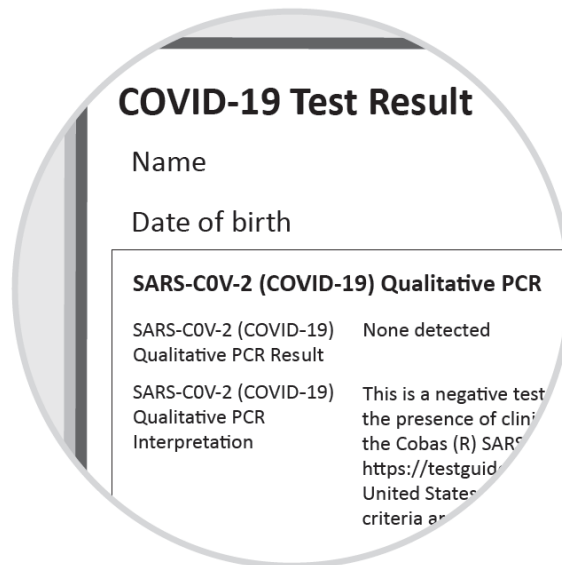


Accepted Proofs of Negative Test Result

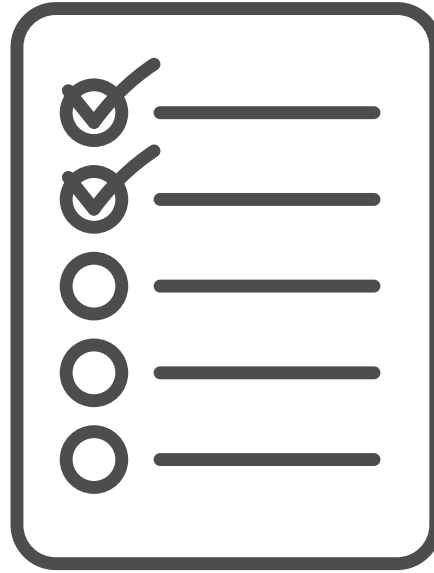


Accepted Proofs of Negative Test Result

- Print or digital documentation from:
 - Pharmacy
 - Laboratory
 - Testing provider
- FDA-approved PCR test taken within the previous 72 hours
- FDA-approved rapid test done by a testing provider on site at the event



**Negative
COVID test taken
in the last 72 hours**

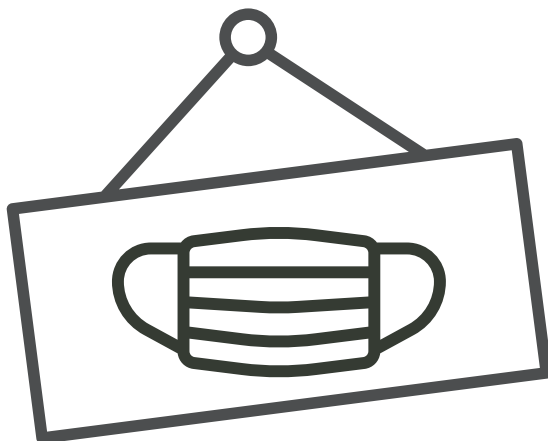


Create an Implementation Plan



Each business operates differently, but it is important to plan ahead to ensure a smooth implementation of this new policy.

- Identify dates and times for staff meetings and any necessary training.
- Hang signage showing customers that your business is complying with the King County order.
- Identify and communicate with staff the most appropriate time for employees to ask patrons for verification.
- If venue is providing rapid testing, outline a process and communicate that process with employees.
- Conduct trainings with employees to be sure they are familiar with valid proofs of vaccination, COVID-19 tests and anti-discrimination policies.
- Talk through potential scenarios with employees (see ideas in "Scenarios" section).





Communicating with Employees

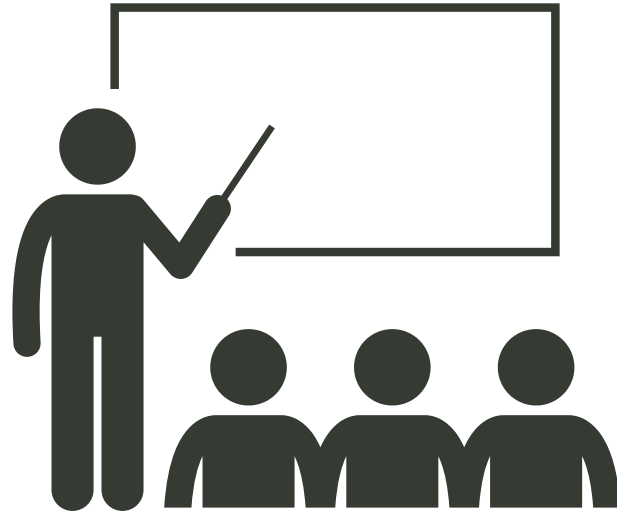


Training Employees

- Hold a team meeting to share reasons for the policy change and answer questions.
- Send a written message to all team members outlining the implementation plan and sharing resources.
- Post King County's order and employee resource poster in a highly visible location.
- Provide ways for employees to ask questions
- King County is providing signage in multiple languages that can be shared to facilitate communication with the customer/patron. Every employee should know where the multiple in-language resources are located. Consider laminating one in each language for reference.

KC Vax Verified Webinar

The webinar is English only



Communicating with Customers



It is important for both employees and customers to know WHY these measures are being put in place. Here are some recommended messages you can use to share with your employees and customers.

WHY

- As a business community, we are committed to keeping businesses open and protecting the employees, customers, and community members that ensure our growth and success.
- With the latest surge of COVID-19 cases, King County has issued an order to protect our community requiring verification that people are vaccinated or have a negative COVID-19 test in public events and establishments.
- King County introduced the vaccine verification requirement as a tool to protect employees and customers with the backing of county government.
- Our responsibility is to provide the safest and healthiest environments possible for our community while allowing businesses to remain open. Vaccine verification is the best tool we have to do that.



Scenarios



King County's vaccine verification requirement means that individuals 12 and over must show proof of COVID-19 vaccination or a negative test. However, businesses can offer alternatives when appropriate. Alternatives could include:

- Seating customers in an outdoor area
- Connecting customers with similar options in the area
- Providing takeout
- Providing outdoor gym area
- Pointing customer to virtual resources

Remember, businesses should not question anyone's disability nor must they investigate the validity of a customer's stated exemption. Businesses must also never treat a customer differently based on their race, color, ancestry, national origin, place of birth, sex, age, religion, creed, disability, sexual orientation, gender identity, weight or height.

Businesses should NEVER attempt to physically engage a combative or violent customer who refuses to comply. If a person becomes violent or threatens staff, customers, or others, staff should avoid physical contact and immediately call 911. Emergency responders should only be called if a patron becomes threatening or violent and not for routine enforcement of the vaccine verification policy. Below, businesses will find scenarios to help anticipate possible interactions.



- Customer/patron says they cannot receive a vaccine due to underlying health condition or disability
 - Businesses can ask for a negative COVID-19 test as an alternative. This can be a rapid test provided at event sites or a PCR test. Home tests are not valid.
 - If customer/patron does not have a negative Covid-19 test, or refuses one, businesses can offer outside alternatives, takeout or delivery options, if available.

- Customer/patron resists providing vaccine verification or a negative COVID-19 test
 - Businesses can explain that this is a King County order and that the establishment cannot provide indoor service without verification.
 - Businesses can offer alternatives like outside options or takeout.
 - Businesses must do their best to enforce this order but will not be held accountable for customer's behavior.

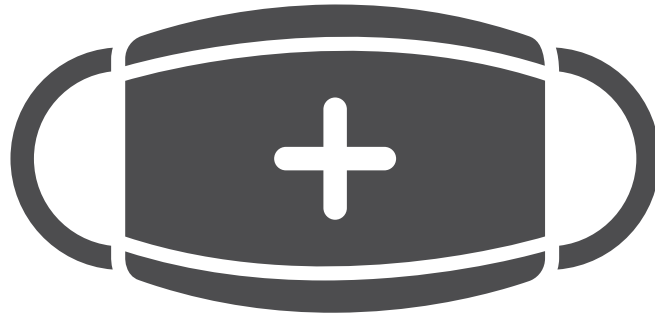


- Customer/patron becomes threatening or violent
 - Ask the patron to leave the establishment. Do not fight or threaten back. More tips for responding to a person who becomes threatening are available from the [Crisis Prevention Institute](#).
 - Call 911 and report to King County at 206-477-3977. Emergency responders should only be called if a patron becomes threatening or violent and not for routine enforcement of the vaccine verification policy.

- Individual brings in a home rapid COVID test
 - Home tests are not valid under this order. The tests must be rapid tests provided on site or a PCR test from a medical professional.
 - These individuals can be offered outside alternatives.

- Individual does not have proof of vaccination nor will they provide a negative COVID-19 test, but they promise to wear a mask while indoors
 - Masking is not an accommodation. Businesses can offer reasonable alternatives to this patron that are outside or allow them to be served to-go.

- Individual says that they do not have to provide vaccine verification because they don't plan to eat or drink anything
 - This order applies to all individuals 12 and over at covered establishments and public events. This individual would need to provide vaccine verification, a negative COVID-19 test or be provided with an outside alternative
- Business suspects customer is providing fake vaccine verification or COVID-19 test.
 - This is a trust-based order. Businesses should uphold to the best of their ability and not get in an altercation.
- Repeat customer who's shown vaccination records on a prior occasion asks if they really need to show verification every time
 - The customer/patron must provide vaccine verification or a negative COVID-19 test at each visit.



Signage

English only signs can be found here:

- ***8x11 Sign***
- ***11x17 Sign***



Access Resources



- **Official King County Health Order**
- **King County Public Health FAQs**
- **Seattle Metro Chamber - Business Resources**
 - **KCVaxVerified.com**
- **English Only Business Signage**
 - **8x11 Sign**
 - **11x17 Sign**
- **Employee Training Guidance**
- **Limited English Proficiency Resource Lines:**
 - Amharic: 206-825-4240
 - Arabic: 206-486-2669
 - Korean: 425-776-2400
 - Somali 253-317-3251
 - Spanish: 888-502-9597
 - Tigrinya: 206-486-2669
 - Mandarin & Cantonese Information Center
 - People over age 55: 206-816-4991
 - People under age 55: 206-330-4627



Frequently Asked Questions

Visit: kcvaxverified.com/faq